

Contact the F2F HIC in your state:

ALABAMA: Family Voices of Alabama · (251) 438-1609

ALASKA: Stone Soup Group · (907) 561-3701
www.stonesoupgroup.org

ARIZONA: Raising Special Kids, Inc. · (602) 242-4366
www.raisingpecialkids.org

ARKANSAS: Arkansas Disability Coalition · (501) 614-7020
www.adcpti.org

CALIFORNIA: Family Voices of California · (415) 282-7494
www.familyvoicesofca.org

COLORADO: Family Voices Colorado · (303) 733-3000
www.familyvoicesco.org

CONNECTICUT: CT Family Voices at the UConn Center on Disabilities · (860) 679-1595

DELAWARE: DE Family Voices @ Univ of DE Ctr for Dis Studies (877) 235-3588 · www.delawarefamilytofamily.org

DISTRICT OF COLUMBIA: Family Voices of DC, Inc. (202) 230-8201 · www.familyvoicesofdc.org

FLORIDA: Florida Institute for Family Involvement (FIFI) (877) 926-3514 · www.fifionline.org

GEORGIA: Parent to Parent of Georgia, Inc. · (770) 451-5484
www.parenttoparentofga.org

HAWAII: Hilopa'a Family to Family Health Information Center (808) 791-3467 · www.hilopaa.org

IDAHO: Idaho Parents Unlimited, Inc. · (800) 342-4785
www.ipulidaho.org

ILLINOIS: The Arc of Illinois · (708) 560-6703
www.thearcofil.org/familytofamily

INDIANA: About Special Kids, Inc. · (800) 964-4746
www.aboutspecialkids.org

IOWA: Child Health Specialty Clinics · (319) 356-1117
www.uihealthcare.com/chsc

KANSAS: Families Together, Inc. · (888) 815-6364
www.familiestogetherinc.org

KENTUCKY: Commission for Children with Special Health Care Needs · (800) 323-1160 x. 279 · www.chfs.ky.gov/ccshcn/

LOUISIANA: Bayou Land Families Helping Families (800) 331-5570 · www.blfff.org

MAINE: Maine Parent Federation · (207) 623-2144
www.mpf.org

MARYLAND: Parents Place of Maryland · (800) 394-5694
www.ppmmd.org

MASSACHUSETTS: Mass Family Voices @ FCSN 617-236-7210 x.210 · www.massfamilyvoices.org

MICHIGAN: Family Center for Children and Youth with Special Health Care Needs · (800) 359-3722

MINNESOTA: PACER · (888) 248-0822 · www.pacer.org

MISSISSIPPI: University of Southern Mississippi (866) 883-4474

MISSOURI: Missouri Developmental Disabilities Resource Center at UMKC-IHD · (800) 444-0821 · www.moddrc.org

MONTANA: Parents, Let's Unite for Kids (PLUK) (406) 255-0540 · www.pluk.org

NEBRASKA: PTI Nebraska · (800) 284-8520
www.pti-nebraska.org

NEVADA: Family TIES of Nevada, Inc. · (866) 326-8437
www.familytiesnv.org

NEW HAMPSHIRE: NH Family Voices @ PIC (603) 271-4525 · www.nhfv.org

NEW JERSEY: Statewide Parent Advocacy Network (SPAN) (800) 654-7726 · www.spannj.org

NEW MEXICO: Parents Reaching Out (PRO) · (505) 247-0192
www.parentsreachingout.org

NEW YORK: Parent to Parent of NYS · (800) 305-8817
www.parenttoparentnys.org

NORTH CAROLINA: Exceptional Children's Assistance Center (704) 892-1321 · www.ecac-parentcenter.org

NORTH DAKOTA: Family Voices of North Dakota, Inc. (701) 493-2634 · www.fvnd.org

OHIO: Family Voices of Ohio · (937) 208-7547
www.familyvoicesohio.org

OKLAHOMA: Oklahoma Family Network (405) 271-5072 · www.oklahomafamilynetwork.org

OREGON: Oregon Family Support Network · (800) 323-8521
www.ofsn.org

PENNSYLVANIA: Parent Education & Advocacy Leadership Ctr (866) 950-1040 · www.pealcenter.org

RHODE ISLAND: Rhode Island Parent Information Network (401) 727-4144 x. 158 · www.ripin.org

SOUTH CAROLINA: Family Connection of SC (803) 252-0914 · www.familyconnectionsc.org

SOUTH DAKOTA: South Dakota Parent Connection (605) 361-3171 · www.sdparent.org

TENNESSEE: Tennessee Disability Coalition (615) 383-9442 x. 13 · www.tndisability.org/familyvoices

TEXAS: Texas Parent-to-Parent · (512) 458-8600
www.txp2p.org

UTAH: Utah Family Voices at the Utah Parent Center (801) 808-4220 · www.utahparentcenter.org

VERMONT: Vermont Family Network · (802) 764-5290
www.VermontFamilyNetwork.org

VIRGINIA: Partnership for People with Disabilities (877) 264-8366 · www.vcu.edu/partnership

WASHINGTON: Washington PAVE · (800) 572-7368
www.familyvoicesofwashington.com

WEST VIRGINIA: WV Parent Training and Information, Inc. 304-624-1436 · www.wvpti.org

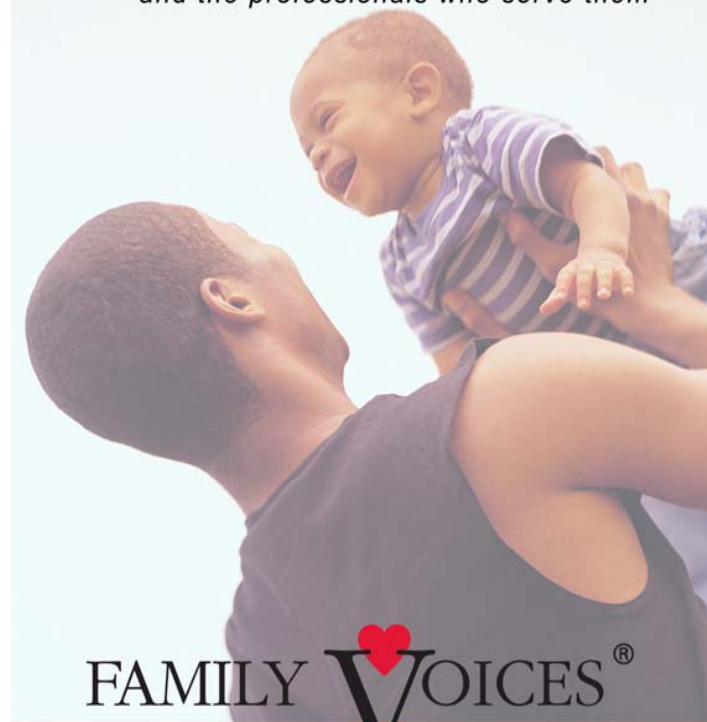
WISCONSIN: Family Voices of Wisconsin · (608) 233-3726
www.wfv.org/fv

WYOMING: Parents Helping Parents of WY, Inc. 307-684-2277 · www.wpic.org



Family-to-Family Health Information Centers

Helping families of children and youth with special health care needs and the professionals who serve them



FAMILY VOICES[®]
National Center for
Family / Professional Partnerships

Family-to-Family Health Information Centers (F2F HICs)

F2F HICs are nonprofit, family-staffed organizations that assist families of children and youth with special health care needs (CYSHCN) and the professionals who serve them. F2F HICs provide support, information, resources, and training.

There are about 10.2 million CYSHCN under the age of 18 in the US.



F2F HICs are uniquely able to help families because they are staffed by family members who have first-hand experience navigating the maze of health care services and programs for CYSHCN. F2F HIC staff understand the issues that families face and are aptly qualified to

help families make informed decisions.

Some F2F HICs are independent nonprofits; others are part of collaborative nonprofit organizations or agencies. All F2F HICs have a strong commitment to and expertise about CYSHCN.

Activities of F2F HICs

Each Family-to-Family Health Information Center is unique, reflecting the needs and character of the community and state that it serves.

Organizational structure, locations, partnerships, and specific initiatives may vary. However, all F2F HICs carry out the following functions and activities:



- ♥ Assistance to families and professionals in navigating health care systems
- ♥ Information, education, training, support and referral services
- ♥ Outreach to underserved/underrepresented populations
- ♥ Guidance on health programs and policy
- ♥ Collaboration with other F2F HICs, family groups, and professionals in efforts to improve services for CYSHCN
- ♥ Evaluation and outcome assessment

Funding for F2F HICs

The Health Resources and Services Administration (HRSA), Maternal Child Health Bureau (MCHB) provides funding for F2F HICs, as authorized by the Family Opportunity Act (FOA) legislation, signed into law in 2006 as a part of the Deficit Reduction Act. As of June 2009, F2F HICs are funded in all states and the District of Columbia.

Questions frequently asked of F2F HICs

- *Is there a health insurance program that will pay for my child's medical needs?*
- *Medicaid has denied payment of some of my child's services. What do I do now?*
- *My child is very medically complicated. How can I best work with her doctors?*
- *Where can I find a support group for families of children with my child's disability?*
- *How can you help us to develop a Family Advisory Committee at our hospital?*
- *Do you have materials appropriate for our growing immigrant community?*
- *We'd like to set up a family-as-faculty training program. Can you help?*



As the National Center for Family / Professional Partnerships, Family Voices provides technical assistance, training, and connections among F2F HICs and partnering organizations. For more information:

... keeping families at the center of children's health care

Family Voices, Inc.
2340 Alamo SE, Suite 102, Albuquerque, NM 87106
Tel: (888) 835-5669 Fax: (505) 872-4780
www.familyvoices.org