

MOVIE SURVEY

Name of person completing this survey: _____

Name of Facility: _____

Please rate the following items.

A. ENTRY AND PARKING LOT

1. The number of handicap parking spaces was:

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

2. The space for a van lift was:

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

3. The curb access was:

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

4. The pavement surfaces around the entry were in _____ condition:

| | | | | |
|-----------|------|------|-----------|--------------------------|
| Very Poor | Poor | Good | Very Good | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

5. Provisions for entering through the entrance were:

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

6. The distance from parking to the site was:

| | | | | |
|---------|------------|--------------|------------|--------------------------|
| Too Far | Not So Far | Pretty Close | Very Close | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

B. GETTING AROUND

7. The accessibility and location of the curb cut was:

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

8. The size and location of the automatic door entry was:

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

9. The elevator was:

| | | | | |
|---------------|---------------------|---------------------|-----------------|--------------------------|
| Not Available | Difficult to Access | Somewhat Accessible | Very Accessible | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

10. The size of the elevator was _____ to accommodate a wheelchair and guest(s):

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

11. The elevator was _____ to find:

| | | | | |
|----------------|-----------|------|-----------|--------------------------|
| Very Difficult | Difficult | Easy | Very Easy | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

12. The timing of the elevator door was adequate. YES NO

13. The elevator buttons were easily accessible. YES NO

14. The lighting inside theater was adequate to find a seat. YES NO

15. Seating was _____ to find:

| | | | | |
|----------------|-----------|------|-----------|--------------------------|
| Very Difficult | Difficult | Easy | Very Easy | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

16. Space around the wheelchair was:

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

17. Seating for friend(s) accompanying me was:

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

18. Proximity to the screen was _____ for comfortable viewing.

| | | | | |
|-----------------|---------------------|-------------------|---------------|--------------------------|
| Very Inadequate | Somewhat Inadequate | Somewhat Adequate | Very Adequate | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

19. The view of the screen was:

| | | | | |
|-------------------|-----------|-----------|-------------------|---|
| Very Poor 1 | Poor 2 | Good 3 | Very Good 4 | Not Applicable <input type="checkbox"/> |
|-------------------|-----------|-----------|-------------------|---|

20. The seating was _____ safe:

| | | | | |
|------------------|-------------------------|-----------|-------------------|---|
| Not Safe 1 | Somewhat Unsafe 2 | Safe 3 | Very Safe 4 | Not Applicable <input type="checkbox"/> |
|------------------|-------------------------|-----------|-------------------|---|

C. BATHROOM FACILITIES

21. The number of facilities provided was:

| | | | | |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|
| Very Inadequate 1 | Somewhat Inadequate 2 | Somewhat Adequate 3 | Very Adequate 4 | Not Applicable <input type="checkbox"/> |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|

22. The number of stalls available was:

| | | | | |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|
| Very Inadequate 1 | Somewhat Inadequate 2 | Somewhat Adequate 3 | Very Adequate 4 | Not Applicable <input type="checkbox"/> |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|

23. The access to the facility was:

| | | | | |
|-------------------|-----------|-----------|-------------------|---|
| Very Poor 1 | Poor 2 | Good 3 | Very Good 4 | Not Applicable <input type="checkbox"/> |
|-------------------|-----------|-----------|-------------------|---|

24. The room to park a wheelchair inside the stall was:

| | | | | |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|
| Very Inadequate 1 | Somewhat Inadequate 2 | Somewhat Adequate 3 | Very Adequate 4 | Not Applicable <input type="checkbox"/> |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|

25. The sinks were arranged in such a manner that it was _____ to use:

| | | | | |
|------------------------|----------------|-----------|-------------------|---|
| Very Difficult 1 | Difficult 2 | Easy 3 | Very Easy 4 | Not Applicable <input type="checkbox"/> |
|------------------------|----------------|-----------|-------------------|---|

26. The soap dispensers were _____ to use:

| | | | | |
|------------------------|----------------|-----------|-------------------|---|
| Very Difficult 1 | Difficult 2 | Easy 3 | Very Easy 4 | Not Applicable <input type="checkbox"/> |
|------------------------|----------------|-----------|-------------------|---|

27. The hand driers and paper towel racks were:

| | | | | |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|
| Very Inadequate 1 | Somewhat Inadequate 2 | Somewhat Adequate 3 | Very Adequate 4 | Not Applicable <input type="checkbox"/> |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|

28. The doors to the toilets were _____ to access the room:

| | | | | |
|------------------------|----------------|-----------|-------------------|---|
| Very Difficult 1 | Difficult 2 | Easy 3 | Very Easy 4 | Not Applicable <input type="checkbox"/> |
|------------------------|----------------|-----------|-------------------|---|

29. The proximity of the sinks to the toilets was:

| | | | | |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|
| Very Inadequate 1 | Somewhat Inadequate 2 | Somewhat Adequate 3 | Very Adequate 4 | Not Applicable <input type="checkbox"/> |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|

30. The type of toilet paper dispenser was:

| | | | | |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|
| Very Inadequate 1 | Somewhat Inadequate 2 | Somewhat Adequate 3 | Very Adequate 4 | Not Applicable <input type="checkbox"/> |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|

E. TICKET COUNTER

31. The width of the path to the box office was:

| | | | | |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|
| Very Inadequate 1 | Somewhat Inadequate 2 | Somewhat Adequate 3 | Very Adequate 4 | Not Applicable <input type="checkbox"/> |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|

32. The physical accessibility of the box office window was:

| | | | | |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|
| Very Inadequate 1 | Somewhat Inadequate 2 | Somewhat Adequate 3 | Very Adequate 4 | Not Applicable <input type="checkbox"/> |
|-------------------------|-----------------------------|---------------------------|-----------------------|--|

33. The ticket vender tended to be _____ when waiting on you:

| | | | | |
|----------------------------|--------------------------|------------------------|----------------------|---|
| Not At All Helpful 1 | A Little Helpful 2 | Pretty Helpful 3 | Very Helpful 4 | Not Applicable <input type="checkbox"/> |
|----------------------------|--------------------------|------------------------|----------------------|---|

34. Other moviegoers were considerate of my space. YES NO

F. CONCESSION STAND

35. Access to the concession stand was:

| | | | | |
|-------------------|-----------|-----------|-------------------|---|
| Very Poor 1 | Poor 2 | Good 3 | Very Good 4 | Not Applicable <input type="checkbox"/> |
|-------------------|-----------|-----------|-------------------|---|

36. Menu visibility was:

| | | | | |
|-------------------|-----------|-----------|-------------------|---|
| Very Poor 1 | Poor 2 | Good 3 | Very Good 4 | Not Applicable <input type="checkbox"/> |
|-------------------|-----------|-----------|-------------------|---|

37. Placing an order for food was:

| | | | | |
|-------------------|-----------|------|--------------|--------------------------|
| Very Difficult | Difficult | Easy | Very Easy | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

38. Vendors tended to be _____ when taking the order:

| | | | | |
|-----------------------|---------------------|-------------------|-----------------|--------------------------|
| Not At All Helpful | A Little Helpful | Pretty Helpful | Very Helpful | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

39. Getting the food order was:

| | | | | |
|-------------------|-----------|------|--------------|--------------------------|
| Very Difficult | Difficult | Easy | Very Easy | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

40. Access to condiments, straws, and napkins was:

| | | | | |
|--------------|------|------|--------------|--------------------------|
| Very Poor | Poor | Good | Very Good | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

41. Transporting food back to the seat was:

| | | | | |
|-------------------|-----------|------|--------------|--------------------------|
| Very Difficult | Difficult | Easy | Very Easy | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

42. Generally, vendors became _____ with serving me:

| | | | | |
|-----------------|---------|---------|-----------------|--------------------------|
| Very Annoyed | Annoyed | Patient | Very Patient | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

43. Generally, other moviegoers in the line became _____ with me:

| | | | | |
|-----------------|---------|---------|-----------------|--------------------------|
| Very Annoyed | Annoyed | Patient | Very Patient | Not Applicable |
| 1 | 2 | 3 | 4 | <input type="checkbox"/> |

44. Overall, going to the movies was:

| | | | |
|------------------|-------------|------------|--------------|
| pretty miserable | not so good | pretty fun | a lot of fun |
| 1 | 2 | 3 | 4 |

45. Rate the movie.

| | | | |
|---|----|-----|------|
| 1 | 2 | 3 | 4 |
| * | ** | *** | **** |